



ONE CARE Board Highlights – January 2014

The ONE CARE Board of Directors held its monthly meeting on January 28th at the Betty Cardno Memorial Centre, Clinton with no members of the public in attendance.

Meeting Highlights:

- The Board reviewed and agreed on an approach to move forward with the SW LHIN Adult Day Program Transportation alignment that is currently underway.
- Two Board Members who attended the public meeting on Hospice hosted by the Rotary Club provided the Board with information on the initiative.
- The Board reviewed and approved the Q3 2013-2014 Risk Health and Safety Report. The Board discussed the issue of low staff immunization rates (38%). The Board stressed the importance of exploring ways to improve this.
- The Board reviewed and approved the Health System Partner Satisfaction Survey 2013 Summary Report. The results were very positive but the response rate was low.
- The Board reviewed and approved the Volunteer Satisfaction Survey 2013 Summary Report. The Board commended the work of the Organization in achieving a high volunteer satisfaction rate (98%) and recognized the high quality of questions contained within the survey.
- The Board was provided with an updated Accreditation on-site survey schedule and the biographies of the Accreditation Canada surveyors.
- The Board reviewed and approved the Q3 Strategic Indicator Report.
- The Board reviewed the most recent version of the Multi Service Accountability Agreement (M-SAA) 2014-17 with the LHIN including the indicators, service activity targets, and performance standards by program.
- The Board appointed Bob Cook to the Nomination & Orientation Committee of the Board.
- The Board adopted the Committee Evaluation Form as a Governance Form to be used to evaluate the Board's Committees.
- The Board adopted a new policy Strategic Planning Policy and revised the Board Functions policy to reflect this new policy.
- The Board approved the process of developing Board Meeting Highlights and the action of posting the highlights publicly on the ONE CARE website in order to improve transparency.
- The Board was provided with information on the SW LHIN Governance Education Sessions. Three Board members are planning to attend.

The next Board Meeting will be held on:

February 19, 2014 9:30-12:30 p.m. River Garden Retirement Residence, Stratford