



ONE CARE Board Highlights – January 29, 2019

The ONE CARE Board of Directors held a Board Meeting on January 29, 2019 via OTN Video Conference between the Clinton and Stratford ONE CARE offices.

Meeting Highlights:

- The Board accepted the Strategic Monitoring Report which monitors the impact of PSW shortages.
- The Board approved a language revision to the Strategic Plan.
- The Board updated the Risk Management Plan to reflect current risks and mitigation strategies.
- The Board reviewed the results of their PESTLE Analysis, and identified key issues to be tracked administratively as well as through the Board's Environmental Scan.
- The Board received an update on local and regional health system committees attended by the Executive Director and agreed on reporting for these and other health system changes going forward.
- The Board had a discussion on the United Way's work on transportation services and the involvement of ONE CARE.
- The Board had a discussion on engagement of past Board members.
- The Board accepted a report on this year's CAPS Narrative submission to the LHIN, including a summary overview of ONE CARE's Programs and Services.
- The Board accepted the Human Resources Report and Plan.
- The Board accepted a report on a change in reporting of the Client and Caregiver Experience Evaluation (CCEE) results.
- The Board accepted a report from the Governance-Nominating Committee, including policy revisions.
- The Board accepted a report from the Vehicle Working Group, formally disbanding the working group.

Upcoming Board Meetings will be held on March 26, 2019 and May 28, 2019. If you are interested in attending, please inform Lindsey Martchenko, Executive Assistant: lmartchenko@onecaresupport.ca. For further information on highlights, please contact Kathy Scanlon, Executive Director: kscanlon@onecaresupport.ca