



Media Release

March 20, 2020 – FOR IMMEDIATE RELEASE

ONE CARE continues to support high need seniors in our communities during COVID-19 pandemic

ONE CARE Home & Community Support Services is a local, not for profit organization dedicated to supporting our local population of seniors and people with health challenges through a wide range of services. In these difficult times we continue to provide essential services to our community such as in-home personal care, social work, assisted living, Meals on Wheels, essential medical transportation, and safety checks. The agency has been working diligently to continue to provide much needed care to those who are most vulnerable in our communities during the COVID-19 pandemic.

“We are continuing to support our most vulnerable, frail and socially isolated clients. This is a time when they need us the most. We also have a responsibility to support all public health efforts to reduce the spread of COVID-19 in the communities,” says Kathy Scanlon, Executive Director.

ONE CARE volunteers and staff have been instrumental in ensuring that essential services continue to be provided during these uncertain times. Many programs offered, such as personal support, are critical health care services and must continue. Other programs, like Meals on Wheels, continue to be delivered with more than 3,000 meals a month being delivered by volunteers to help seniors in need of good nutrition. Programs have also been modified or placed on hold to reduce the risk of contact and potential spread of the virus in our communities.

“We consider many factors and we are diligent in making decisions about the services we are providing and supporting the people we serve. We appreciate the understanding and support of our community and clients as we continue to be vigilant our efforts to reduce the spread of COVID-19. The precautions we have implemented and work that we are doing is part of our mandate to protect the people we serve, as well as our staff and our volunteers,” Scanlon says.

ONE CARE has been working with partners in the community to coordinate and share resources in a combined effort to continue existing services or create additional supports as needs change in response to the pandemic. Currently the agency is working with United Way and the City of Stratford to find a way to get food and groceries to those who cannot get out themselves.

In addition, Huron & Area Search and Rescue organization has generously reached out to offer additional volunteer support for the organization to assist in delivering meals to clients and other similar activities.

“We are very fortunate to have such dedicated staff, volunteers and community partners. We are very touched by the level of outreach from many organizations and individuals offering support and resources to our organization. It is a true testament to our community when you see people coming together during this difficult time to support each other and ensure basic needs continue to be met” Scanlon says.

For updated information regarding the proactive measures being taken by the organization or to get the latest list of program changes please visit the ONE CARE website. If you or someone you know is looking for additional support during this time and would like to learn more about the programs offered by Community Support Services agencies in our area you can call 1-844-482-7800.

For more information, please contact
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