



It has been an extraordinary and challenging year, and a time when the work we are doing is imperative to the wellbeing of our community. I want to take this opportunity to thank you for your unwavering support of ONE CARE through these unprecedented times. The people we support need us more than ever during the pandemic. Our clients and caregivers are facing additional worries, loneliness and are missing programs. Your continued support makes a significant difference in their lives and allows us to continue caring for those who need it most.

As we navigate the pandemic, most of our services at ONE CARE continue to operate. We are making modifications to best support our clients and community. We consider many factors and are diligent in making decisions about the services we are providing. The precautions we have implemented and the work that we are doing is part of our mandate to protect the people we serve as well as our staff and volunteers.

Your support has impacted the lives of many seniors living in your community and we are grateful for your dedication to ONE CARE.

*Kathy Scanlon*

**Kathy Scanlon, Executive Director**

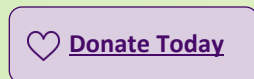
**ONE CARE's RESPONSE TO COVID-19**

Throughout the pandemic, ONE CARE has continued to work hard to provide essential services. Our community is important to us and we are listening so that we can respond quickly and to the best of our ability as things change. We are discovering new ways of delivering services to support those who rely on us across our region and will continue to do so as things progress.

Some programs have never stopped and are being delivered as they were previously but with an increase in protective equipment and infection control procedures. Several programs are operating with modifications to increase protection of our clients and staff. Through special funding secured at the beginning of the pandemic, we were also able to develop temporary services to fill gaps that were identified as a result of COVID-19. These significant gaps were occurring early in the pandemic as programs were first shut down and were then operating at a reduced capacity. We know how important these services are to our clients and we are exploring funding options so that we can continue to provide them in the coming months.

The support we have received has helped to make it possible for us to continue providing the essential services that our clients rely on. Donations provide financial support for clients who cannot afford services, and also support the purchase of personal protective equipment and equipment such as vans.

That need for support and care continues as people continue to struggle from the impacts of COVID-19. Already isolated seniors need additional support to ensure they can obtain food and meals, receive transportation to medical appointments and programs, and personal support for their wellbeing.



*What an incredible service. ONE CARE has made a difference in many vulnerable, frail seniors' lives. To have the support ONE CARE is providing within the community is just incredible especially through the pandemic.*

- ONE CARE Client

**ONE CARE PROVIDES QUALITY COMMUNITY SUPPORT AND HOME CARE TO RESIDENTS IN HURON PERTH**



**8,000+**  
LIVES IMPACTED



**800+**  
VOLUNTEERS



**250+**  
LOCAL STAFF



**130,000+**  
HOURS OF CARE

**LOCAL, CHARITABLE ORGANIZATION EMBEDDED IN YOUR COMMUNITY.**

**OFFERING A WIDE RANGE OF SERVICES TO IMPROVE QUALITY OF LIFE.**

**ONE CARE IS LISTENING AND RESPONDING TO MEET CHANGING NEEDS.**

**1-877-502-8277 | [WWW.ONECARESUPPORT.CA](http://WWW.ONECARESUPPORT.CA)**

## PROVIDING SUPPORT THROUGH THE PANDEMIC

While ONE CARE offices are closed to the public, our staff are still working and most programs are operating with modifications. We have developed new ways of working and we have learned many ways of doing things, so, in some ways this changing and challenging time has provided benefits. [CLICK HERE](#) for more program information and to learn what steps ONE CARE is taking to ensure the safety of our staff and clients.

### PROGRAMS & SERVICES

<b>ADULT DAY PROGRAM</b>	<b>HOME AT LAST</b>
<b>ASSESSMENTS &amp; CARE PLANNING</b>	<b>HOME HELP</b>
<b>ASSISTED LIVING</b>	<b>IN-HOME PERSONAL SUPPORT</b>
<b>DAY/OVERNIGHT RESPITE</b>	<b>LIFELINE—EMERGENCY RESPONSE</b>
<b>DINING/SOCIAL PROGRAMS</b>	<b>MEALS ON WHEELS</b>
<b>FRIENDLY VISITING</b>	<b>TELEPHONE REASSURANCE</b>
<b>FOOT CARE</b>	<b>TRANSPORTATION</b>
<b>GROCERY DELIVERY</b>	<b>WELLNESS &amp; EXERCISE</b>



## YOUR DONATIONS MAKE A DIFFERENCE



Throughout the winter months, we encouraged our community to give in honour of someone special in their lives, by **giving the Gift of Care**.

Through your generous donations, we have been able to continue supporting seniors in need, by subsidizing the cost of some of our programs. Your donations ensure our clients can continue receiving the essential services they need and rely on, as well as the purchase of equipment to support our essential programs.

We are grateful for your continued support — thank you!

## COMING TOGETHER TO CELEBRATE SENIORS

**June is Seniors' Month** and we want to celebrate with our community!

This year, we want to support local seniors in our community while also promoting our local businesses! ONE CARE has partnered with various businesses across Huron and Perth, with a focus in Stratford and Goderich, to run promotions throughout the entire month of June. Promotions are unique to each participating location, whether you are dining or shopping.

Giving has never been so easy! You can help a local charity by visiting a participating location near you and a portion of the proceeds will be donated to ONE CARE. **Be sure to follow us on Facebook as we will be sharing a full list of participating locations and dates where you can visit to support ONE CARE!**

We are also excited to be continuing our partnership with **Woodlands Links** this June, as they host a golf tribute weekend in support of ONE CARE. Golf anytime on **June 4th, 5th and 6th** to have a portion of your golf fees donated to ONE CARE!

If you are a business owner and would like to offer a promotion in support of ONE CARE, please contact

*I am thrilled to be able to help raise money for your organization. Because of the care my grandmother received, she was able to stay in her home, which was her desire. I have been looking for a way to do something in her honour since her passing, so this is perfect!*

- Participating Business Owner



**KEEP UP ON THE NEWS AND EVENTS HAPPENING AT ONE CARE BY FOLLOWING US ON [FACEBOOK](#) AND [TWITTER](#). WE ARE THANKFUL FOR THE SUPPORT SHOWN BY THE COMMUNITY THROUGH COVID-19. YOU CAN SEE PHOTOS AND NEWS ABOUT THE SUPPORT WE HAVE BEEN RECEIVING.**

