



ONE CARE Board Highlights – January 2023

The ONE CARE Board of Directors held a Board Meeting on January 25th, 2023 via a Virtual Communication Platform.

Meeting Highlights:

- The Board received an Operations Update from the Executive Director.
- The Board accepted the Home Care Dashboard, CSS Dashboard, QSAR Dashboard and the Quality Improvement Status Review for the Q3 Reporting period.
- The Board received a Quality Improvement Initiative on Easy Ride Call Queues and Client Feedback on Falls Prevention.
- The Board welcomed consultant Jerry Mings to the meeting and received an update and discussed the progress of our work to recommit to the Carver Model.
- The Board received a Budget presentation and tentatively approved the 2023/24 Operational Budget as a base for discussion with Ontario Health.
- The Board accepted the Staff Satisfaction Report and the Risk Management Report.

Upcoming Board Meeting will be held on May 31st and June 14th. If you are interested in attending, please inform Lyss Goegan-Myers, Executive Assistant: lmyers@onecaresupport.ca.

For further information on highlights, please contact Kathy Scanlon, Executive Director: kscanlon@onecaresupport.ca